

## Who are Premier Medical?

We are a MedCo Accredited Tier 1 medico-legal agency selected by your solicitor to arrange an appointment with an expert who will produce an independent and unbiased report.

## What is the expert's role?

The expert has a duty to the court to provide an independent opinion so you may not feel as engaged as you might with your own doctor.

The expert can only report on issues related to your accident and will not provide or prescribe treatment or medication.

## When will I get my appointment?

For a report on soft-tissue injuries (such as whiplash, sprains, cuts and bruises) we will provide you with a date within days of being instructed by your solicitor. In most cases, this date will be within 4 weeks. For other reports we may have to await receipt of your medical records before providing an appointment.

## How can I prepare for my Appointment?

A number of experts like to gather details about the accident prior to the appointment and so we, or they, may ask you to complete a questionnaire.

Please plan your journey, including where you will park, and arrive in good time.

## What happens at my appointment?

For soft-tissue injuries, the appointment will last 10-15 minutes, otherwise an appointment is typically 20-30 minutes.

You will be asked for two forms of ID, one of which must be a photo ID. You may bring a friend with you and a chaperone is required for under 18s.

The expert may ask probing questions and spend much of their time inputting on a computer. A physical examination may be needed so please wear appropriate clothing. If the expert has any specific requirements then they will inform you directly prior to the appointment.

## What will the report say?

The expert can only report on symptoms and history presented at the appointment and the report will provide their opinion as to whether the accident was the cause of your suffering and a prognosis (expected recovery period).

The expert may recommend tests, further treatment or reports which you can discuss with your solicitor.

## Will we need Medical Records?

For a soft-tissue case we are unlikely to need to Medical records. If we do we will ask you to complete a Letter of Authority so that we have your permission to obtain them. We will only obtain those records the expert needs to see, but this can take up to 6 weeks.

If you would like more information regarding our custody of your data, please download our **Privacy Notice** from [www.premiermedical.co.uk](http://www.premiermedical.co.uk)

If you do not wish to release your records please discuss this with your solicitor.



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